22 JAN	22 FEB	22 MAR	15 APRIL	20 MAY	17 JUNE	15 JULY	19 AUG	16 SEPT	21 OCT	18 NOV	16 DEC
Financial	Financial	Financial	Financial	Financial	Financial	Financial	Financial	Financial	Financial	Financial	Financial
Monitoring	Monitoring	Monitoring	Monitoring	Monitoring	Monitoring	Monitoring	Monitoring	Monitoring	Monitoring	Monitoring	Monitoring
COO's	COO's	COO's	COO's progress	COO's	COO's	COO's	COO's	COO's	COO's	COO's	COO's
progress	progress	progress	report	progress	progress	progress	progress	progress	progress	progress	progress
report	report	report		report	report	report	report	report	report	report	report
HR work	HR work	HR work	HR work stream	HR work	HR work	HR work	HR work	HR work	HR work	HR work	HR work
stream	stream	stream report		stream	stream	stream	stream	stream	stream	stream	stream
Additional shareholders	Home Call telephone line incidents - lessons learnt	Risk Management Policy inc current assessment		Sharing minutes with JSC	Proposed Customer Standards –annual inc PID	Approval of company accounts		Approval Business Plan inc Convergence / Service plans	Analysis of complaints & customer satisfaction		
					and Standby			·			
Future	Results -staff	Review	Communications	Procurement	Records	Service			Review		
working	engagement	Financial	Audit	strategy &	policy -	Plans -			market		
arrangements	survey	Rules -	Annual item	procedure	annual	Approval of			supplements		
		annual	Deferred	(fm March)		- to inform					
						BP					
	Pensions	Procurement	Process to	Pensions		H&S Audit –					
	guarantee - auditors	strategy & procedures	develop BP and agree format	Update\te		annual (fm April)					
	Convergence			Convergenc		Update on					
	Plan to JEC			e Plan		Contract					
				update		Novation (fm					
				•		April)					
	Draft Budget		Mobile Working	Access to							
			plan/povreview	Board							
			plan/povieview	minutes							
	Approve			What							
	internal audit			matters							
	plan			Survey (fm		1					
Quarterly risk	Rep March	Register of	Quarterly risk	April) Rep June		Quarterly	Rep Sept	1	Quarterly	Rep Dec	
•	OS/JEC	Directors &	review	OS/JEC			OS/JEC			OS/JEC	
review (2017)	03/020	Senior Officers	TOVIOV	00/020		risk review	00/020		risk review	00/020	
	Revise	Revise	Standby	Project							
	telephone	telephone	,	plans iTrent							
	recharge	recharge	arrangemnents	and i Dox		1					
	Contract	ATR Office		Process to							
	novation	Administrator		develop BP							
				and agree							
	I	1	I	format	1	I	I		i	1	1

Remote	Market					
decisions	Supplements					